

Spud can help with all your queries . . .

What is the real extent of food poisoning?

How do I complain about a food item I have bought?

What is cross-contamination?

My freezer has broken down - What should I do?

Why are tomatoes healthy?

What are the latest food alerts from the Food Standards Agency?

Where can I get information on pesticide residues in food?

Where can I find a food hygiene training course?

When's the next meeting of the Heart of England Food Safety Forum?

What food hygiene information is available in Chinese?

What is a healthy diet?

And much, much more . . .
So get your surfboard out now!



food safety matters

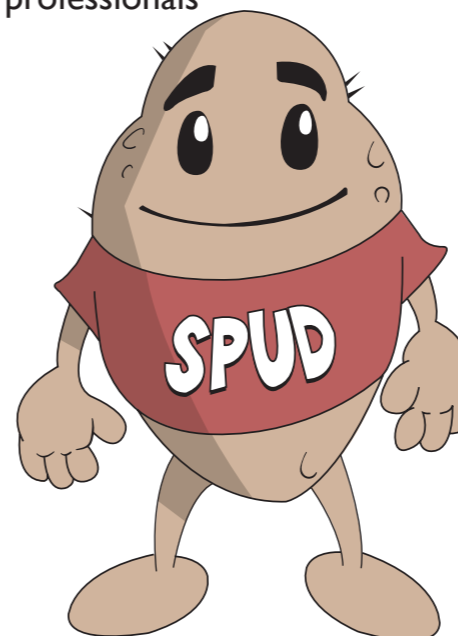
June 2005

Welcome to the user-friendly guide to our new Food Safety and Healthy Eating website www.nbbcfood.info developed by the Council's Environmental Health Services Food Safety team. The site has been developed as part of the Council's website which is one of the best local authority sites in the United Kingdom. If you have any comments or feedback about the site then please do not hesitate to contact us!

The website, launched on 13th June, contains lots of information and advice about food hygiene, food safety and healthy eating.

Who should visit the site?

- Proprietors of food businesses
- People working in food businesses
- Members of the general public
- School children/students (e.g. catering students)
- Food professionals



Why should you visit the site?

According to the Food Standards Agency, approximately 5.5 million people may suffer from food poisoning every year-that's one in 10 people! So don't become a food poisoning statistic! Visit our website and get free information and advice.

In September, we will also be launching SpudZone, an interactive games area of the site aimed at school children to raise their awareness of the need for good food hygiene in a fun, games-based environment. Spud is our website mascot (pictured left) who you will probably meet in the near future as he visits venues across Nuneaton and Bedworth promoting the site. Keep your eyes peeled!

The website will also feature regular opportunities to win a range of prizes via our free competitions.

What if I don't have internet access at home / work?

Don't worry - you can access the internet for free at both Nuneaton and Bedworth libraries. We will also provide hard copies of information on request - please contact us for further information (contact details on back page)

SO WHAT DOES THE SITE ACTUALLY COVER...?
PLEASE READ ON FOR MORE INFORMATION

Contact details of the Food Safety Team

Environmental Health Officers/Food Safety Officer (024) 7637 6135 or 6401
Fax (024) 7637 6214
Email: env.health@nuneatonandbedworth.gov.uk
Letter: Food Safety Team, Environmental Health, Town Hall, Coton Road, Nuneaton CV11 5AA

Nuneaton
Bedworth
United to Achieve

www.nbbcfood.info
food safety & healthy eating

- More than 100 food-related topics, including:
- food allergy and intolerance
 - barbeques
 - catering
 - cleaning and disinfection
 - cross-contamination
 - food alerts
 - foodborne illness
 - bacteria (20)
 - viruses (3)
 - chemicals (7)
 - parasites (13)
 - hand hygiene
 - industry guides
 - legislation
 - pest control
 - sampling
 - supervision, instruction and training
 - travel-related food safety
 - vending
 - water and ice

NUNEATON & BEDWORTH'S FOOD SAFETY SERVICE

- What services we deliver
- How well have we performed?
- What standards of service can you expect?
- Food Law Enforcement Plan
- Warwickshire Food for Health Strategy

FOOD CONSUMERS

- Food Safety/Food Hygiene in the home
- Local food
- What to look for when choosing where to eat
- Healthy Eating
- Kidzone & Interactive Sections (Sept 2005)

FOOD BUSINESSES & FOOD TRADE WORKERS

- Starting a food business
- Online forms/downloads
- Specific support for ethnic food businesses
- Find a food hygiene trainer/course
- Heart of England Food Safety Forum
- Subscribe to e-newsletters, e-correspondence
- Food hygiene inspections explained
- Award Schemes



FOOD LIBRARY

- books
- leaflets
- CDs/videos
- research papers

(more than 330 indexed items in a searchable database, with links to online copies as appropriate)

A-Z OF FOOD SAFETY

FAQs

LINKS

JARGON BUSTER

NEWS & EVENTS

A selection of the most frequently asked questions connected with food safety together with links to a few sites with hundreds of food-related FAQs

The site contains more than 150 links to other food safety/healthy eating websites

A searchable database of explanations/ definitions for about 300 words and terms used in connection with food safety and healthy eating.

A searchable database of 'digestible' snippets of food-related news and events, updated every week or so.