

FOOD SAFETY TEAM PERFORMANCE

Food Hygiene Inspections

| Risk Band | 2004-05 | | 2003-04 | | 2002-03 | |
|-----------|---------|-------------|---------|-------------|---------|-------------|
| | Number | % of Target | Number | % of Target | Number | % of Target |
| A | 35 | 100 | 62 | 100 | 87 | 100 |
| B | 97 | 100 | 92 | 99 | 89 | 100 |
| C | 172 | 100 | 167 | 99 | 178 | 100 |
| D | 48 | 100 | 42 | 100 | 54 | 100 |
| E | 52 | 98 | 53 | 100 | 37 | 66 |
| F | 17 | 71 | 24 | 100 | 26 | 100 |
| TOTAL | 421 | 95 | 440 | 99 | 471 | 100 |

Food-Related Complaints & Service Requests

| | 2004-05 | 2003-04 | 2002-03 | TOTAL |
|--|---------|---------|---------|-------|
| Number received | 361 | 286 | 206 | 853 |
| Number Processed within Performance Standard | 354 | 278 | 180 | 812 |
| % Processed within Performance Standard | 98 | 97 | 87 | 95 |

Notifications of Foodborne Illness

| | 2004-05 | 2003-04 | 2002-03 | TOTAL |
|---|---------|---------|---------|-------|
| Number received | 130 | 132 | 125 | 387 |
| Number Investigated within Performance Standard | 115 | 126 | 119 | 360 |
| % Processed within Performance Standard | 88 | 95 | 95 | 93 |

Food Alerts

| | 2004-05 | 2003-04 | 2002-03 |
|--|---------|---------|---------|
| Number received | 76 | 62 | 25 |
| Number Processed within Performance Standard | 76 | 62 | 25 |
| % Processed within Performance Standard | 100 | 100 | 100 |